

## ILLiad Interlibrary Loan Services 2007-2008

When you need materials but can't find or get them on campus or through OhioLINK, you still can get what you need—often within hours. KSL's ILLiad Interlibrary Loan Service supplements local and consortial collections by getting articles, books, theses, reports, media, and more for the faculty, students, and staff of the Case School of Engineering, the College of Arts and Sciences, the Weatherhead School of Management, and Case central administration.

### **Borrowing**

- KSL ILLiad delivered 2,612 articles electronically and borrowed 1,035 items (not OhioLINK user-ordered books), supplementing Case collections by 3,647 items.

- KSL's ILLiad service continues to borrow from selected library partners around the world, including Australia, the United Kingdom, Canada, Germany, and others.
- KSL ILLiad borrows a wide variety of materials from many types of libraries like academics (Cornell, University of Chicago, Harvard, Duke, Vassar, Boston University, MIT, and many more), as well as from the military (U.S. Navy, U.S. Air Force), government agencies (NASA, USGS), research laboratories, institutes, hospitals, and museums like the Getty and the Smithsonian.
- KSL ILLiad delivers articles electronically, and seeks other ILLiad libraries using the same open source Odyssey delivery protocol. Odyssey allows the sending library to route articles *directly* to Case researchers—for fast, streamlined delivery that eliminates the process of staff review & resending.

### **Lending**

- KSL ILLiad delivered 5,140 articles and loaned 1,155 items to other institutions, for a total of 6,295 KSL items shared with other libraries.

- KSL ILLiad requests & receives a wide variety of materials from many kinds of libraries, due to carefully arranged reciprocal agreements.
- KSL also lends materials to legal firms and hospitals and their libraries, to corporations, institutes, foundations, government agencies, and banks like the Federal Reserve. Academic libraries also borrow from KSL, and while OhioLINK offers streamlined book & media borrowing for OhioLINK members, others states use traditional interlibrary loan to borrow books from KSL (Dartmouth, Cornell, Johns Hopkins, Northwestern, Duke, Purdue, University of Michigan, and many more.)

### ILLiad Requests by Department and Customer Status

Case libraries' collections are supplemented by automated, user-initiated, unmediated OhioLINK consortial borrowing transactions via the OhioLINK Central Catalog, a hallmark of OhioLINK services that delivered 26,713 items to all Case libraries. Case is one of the six founders of OhioLINK, and also lends to other member libraries, sharing 28,715 items this year from all the Case libraries.

When local and consortial collections are unavailable or when Case researchers need unique and specific items, ILLiad supports the research. Needs vary over time and also as personal research changes.

Case and KSL customer request patterns are typical of most university environments, with graduate students as the most active requesters:

- 2,342 Graduate students
- 994 Faculty
- 607 Undergraduate students
- 203 Staff
- 195 WSOM EDM graduate students (distance students)
- 179 Alumni Choice members (annual membership)

Departments (by activity levels) that used KSL ILLiad interlibrary loan services are displayed below and are from all the schools and colleges supported by KSL.

Department	Alumni	EDM	Faculty	Graduate	Staff	Undergraduate	Total
ART HISTORY AND ART	0	0	40	337	0	69	446
HISTORY	0	0	220	108	0	37	365
ANTHROPOLOGY	0	0	119	206	3	21	349
BIOMEDICAL ENGINEERING	0	0	25	143	26	53	247
ENGLISH	0	0	42	139	0	26	207
EDM	0	192	0	0	2	0	194
BIOLOGY	0	0	10	114	3	54	181
KSL ALUMNI ONLINE LIBRARY	179	0	0	0	0	0	179
PSYCHOLOGY	0	0	0	100	16	43	159
ELECTRICAL ENGINEERING & COMPUTER SCIENCE	0	0	0	123	3	29	155
CHEMISTRY	0	0	3	102	8	38	151
MUSIC	0	0	86	58	0	3	147
GEOLOGICAL SCIENCES	0	0	107	9	12	15	143
CIVIL ENGINEERING	0	0	58	82	0	0	140
MATERIALS SCIENCE AND ENGINEERING	0	0	6	95	15	6	122
MACROMOLECULAR SCIENCE	0	0	0	108	5	0	113
MODERN LANGUAGES AND LITERATURES	0	0	81	24	0	0	105
CHEMICAL ENGINEERING	0	0	14	70	4	16	104
SOCIOLOGY	0	0	1	88	8	0	97
ECONOMICS	0	0	74	13	0	1	88
ACCOUNTANCY & BUSINESS LAW	0	0	0	85	0	0	85
MECHANICAL AND AEROSPACE ENGINEERING	0	0	1	54	1	17	73
KELVIN SMITH LIBRARY	0	0	0	0	59	0	59
ORGANIZATIONAL BEHAVIOR	0	0	0	59	0	0	59

PHYSICS	0	0	6	30	0	11	47
MODERN LANGUAGES & LITERATURES	0	0	46	0	0	0	46
POLYMER SCIENCE/MACROMOLECULAR SCIENCE	0	0	0	0	0	37	37
SUPPLY CHAIN MANAGEMENT	0	0	0	36	0	0	36
RELIGION	0	0	4	0	0	27	31
SPANISH	0	0	0	0	0	30	30
MANAGEMENT DEVELOPMENT	0	0	0	25	0	3	28
UNDECLARED	0	0	0	0	0	22	22
MBA	0	0	0	19	2	0	21
OPERATIONS RESEARCH and OPERATIONS	0	0	0	21	0	0	21
POLITICAL SCIENCE	0	0	9	0	0	10	19
INFORMATION SYSTEMS	0	0	0	17	0	0	17
THEATER ARTS	0	0	0	5	0	12	17
GERMAN	0	0	0	0	0	16	16
ENGINEERING & MANAGEMENT	0	0	0	14	0	0	14
ARTS AND SCIENCES, COLLEGE OF	0	0	12	1	0	0	13
OPERATIONS	0	0	0	12	0	0	12
RESEARCH ADMINISTRATION	0	0	0	0	12	0	12
PHILOSOPHY	0	0	9	0	0	2	11
INFORMATION SYSTEMS MANAGEMENT	0	0	0	9	0	1	10
MATHEMATICS	0	0	8	1	0	1	10
UNIVERSITY COUNSELING SERVICES	0	0	0	0	9	0	9
CLASSICS	0	0	8	0	0	0	8
MANAGEMENT	0	0	0	8	0	0	8
STATISTICS	0	0	0	8	0	0	8
UNIVERSITY HEALTH SERVICE	0	0	0	8	0	0	8
RADIATION SAFETY	0	0	0	0	6	0	6
AEROSPACE ENGINEERING	0	0	0	0	3	2	5
BANKING AND FINANCE	0	0	0	5	0	0	5
MARKETING AND POLICY STUDIES	0	0	1	0	0	3	4
EDM (TEST)	0	3	0	0	0	0	3
MECHANICAL AND AEROSPACE	0	0	0	3	0	0	3
COGNITIVE SCIENCE	0	0	0	0	1	1	2
COMMUNICATION SCIENCES	0	0	1	1	0	0	2
MEDICINE	0	0	0	0	2	0	2
NURSING	0	0	0	1	0	1	2
FLUID, THERMAL AND AEROSPACE SCIENCE	0	0	0	1	0	0	1
KULAS MUSIC LIBRARY	0	0	0	0	1	0	1
RADIATION ONCOLOGY	0	0	1	0	0	0	1
SAGES	0	0	1	0	0	0	1
UCITE	0	0	1	0	0	0	1
UNIVERSITY HOSPITALS	0	0	0	0	2	0	2
TOTAL	179	195	994	2,342	203	607	4,520

Notes: EDM: Executive Doctor of Management (distance)  
Alumni: Choice Service membership required