SelfCheckOut service at the KSL Main Service Desk offers Case researchers several opportunities for borrowing KSL books, saving time, and getting to the research faster.

- Check out 'online' instead of in-a-line, and maximize your limited time.
- If you need only to borrow books, you can put them your library account and get a receipt.
- Borrow a book at 3 am and take it with you, when staffed Regular Business Hours are over for the day.
- Select another language—use Chinese traditional or Mandarin.

SelfCheckOut offers service when library staff are not present, yet our audiences use it during the day in patterns similar to traditional service activity with staff at the Main Service Desk.

2009-10: Peak times parallel both in staffed and SelfChekOut borrowing:
- Peak daytime hours begin late in the morning, through 5 pm pre-dinner hour.
- Blocks of time before and after the peak hours occur from 5-9 pm, and 8-11 am.

- 6,118 individuals checked out KSL books with SelfCheckOut (-8.25%)
- 12,042 books were borrowed from the SelfCheckOut computer (-15.2%)
- 2 hours had increases in activity: 7 am (+5%) and 8 am (+20%)
- SelfCheckOut is used all hours of the day and night.
- Daily patterns also remain similar to 2008-09: Tuesday remains the busiest day; Monday, Wednesday, Thursday also are very busy. Saturday and Sunday are similar, and are the least busy days for SelfCheckOut and staff transactions.
• SelfCheckOut Items by Hour of the Day (12,042 items)

![Bar chart showing SelfCheckOut items by hour of the day for 2009-10](chart1.png)

• SelfCheckOut Customers by Day of Week (6,118)

![Bar chart showing SelfCheckOut customers by day of week for 2009-10](chart2.png)